

Dermatologic Surgery of Central VA (DSCV) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. DSCV. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

DSCV:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Front Desk Supervisor.

If you believe DSCV has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Brandy Martin, 902 E Jefferson Street, Suite 201, Charlottesville, VA 22902, phone:(434)-979-7700, fax:(434)-979-7715. You can file a grievance in person or by mail, or fax. If you need help filing a grievance, Brandy Martin is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index/html>.

Attention: If you speak any of the following languages, language assistance services, free of charge are available to you.

- Spanish: Si usted habla español, servicios de asistencia lingüística, de forma gratuita están disponibles para usted. Por favor pedir a la recepción para pedir ayuda.
- Korean: 당신은 스페인어 경우, 무료 언어 지원 서비스는 당신에게 사용할 수 있습니다. 도움을 프론트 데스크에 문의하시기 바랍니다.
- Vietnamese: Nếu bạn nói tây ban nha, dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn cho bạn. Xin hỏi quầy lễ tân để được giúp đỡ.
- Chinese: 如果你講西班牙語, 語言協助服務, 無償提供給您。請詢問前台尋求幫助。
- Arabic: إذا كنت تتحدث الأسبانية، تتوفر لك خدمات المساعدة اللغوية، مجاناً. من فضلك للحصول على المساعدة. اطلب من مكتب الاستقبال.
- Tagalog: Jika Anda berbicara Tagalog, layanan bantuan bahasa yang tersedia untuk Anda secara gratis.
- Persian (Farsi): اگر شما صحبت اسپانیایی، خدمات کمک زبان، رایگان در دسترس شما هستند. لطفاً میز جلو برای کمک بخواید.
- Amharic: sipanishinya menageri kehone, kekifiya nets'a yek'wanik'wa iridata āgeligilotochi, le'irisiwo yemīgenyu nachewi. iridata lemaginyeti yeffiti dēsiki yit'eyik'u.
- Urdu: آپ ہسپانوی بات تو زبان کی مدد کی خدمات، مفت کے انچارج آپ کو دستیاب ہیں۔ مدد کے لئے سامنے میز براہ کرم دریافت کریں۔
- French: Si vous parlez espagnol, les services d'assistance linguistique, sans frais sont à votre disposition. S'il vous plaît demander à la réception de l'aide.
- Russian: Если вы говорите по-испански, переводческие услуги, бесплатно доступны для вас. Пожалуйста, обратитесь к стойке регистрации на помощь.
- Hindi: तुम स्पेनिश बात करते हैं, भाषा सहायता सेवाओं के प्रभार से मुक्त आप के लिए उपलब्ध हैं। कृपया मदद के लिए फ्रंट डेस्क पूछना।
- German: Wenn Sie Spanisch sprechen, Sprachassistentendienste, sind kostenlos zur Verfügung. Bitte fragen Sie an der Rezeption um Hilfe.
- Bengali: আপনি স্প্যানিশ বলতে পারেন, ভাষা সহায়তা সেবা, নিখরচা আপনার জন্য উপলব্ধ। দয়া করে সাহায্যের জন্য ফ্রন্ট ডেস্ক জিজ্ঞাসা।
- Kru (Bassa), Ibo, and Yoruba: Ti o ba so Spani, ede iranlowo ise, free ti idiyele ti wa ni wa si o. Jowo beere ni iwaju Iduro fun iranlowo.